

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES D. WILLIAMS

COMPLAINANT

v.

FARMERS RURAL ELECTRIC
COOPERATIVE CORPORATION

DEFENDANT

CASE NO. 94-259

ORDER TO SATISFY OR ANSWER

Farmers Rural Electric Cooperative Corporation ("Farmers RECC") is hereby notified that it has been named as defendant in a formal complaint filed on July 6, 1994, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Farmers RECC is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 15th day of July, 1994.

ATTEST:

Do Hill
Executive Director

PUBLIC SERVICE COMMISSION

Robert M. Davis
Chairman

Robert M. Davis
Vice Chairman

Linda K. Brewster
Commissioner

COMMONWEALTH-OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

<u>CHARLES D. WILLIAMS</u> (Your Full Name))	
)	
COMPLAINANT)	
)	
vs.)	
)	
<u>FARMERS RURAL ELECTRIC COOPERATIVE CORP.</u> (Name of Utility))	
)	
DEFENDANT)	

94-259
RECEIVED

JUL 06 1994

PUBLIC SERVICE
COMMISSION

C O M P L A I N T

The complaint of Charles D. Williams respectfully shows:
(Your Full Name)

(a) Charles D. Williams
(Your Full Name)

P O Box 157, Munfordville KY 42765
(Your Address)

(b) Farmers Rural Electric Cooperative Corp. (FRECC)
(Name of Utility)

P O Box 1298, Glasgow KY 42141
(Address of Utility)

(c) That: Charles D. Williams is a resident of Hart County, has a
(Describe here, attaching additional sheets if

membership in the South Central Rural Telephone Cooperative
necessary, the specific act, fully and clearly, or facts

Incorporated (SCRTCC) with service in the Bonnieville exchange.
that are the reason and basis for the complaint.)

That as part of FRECC's service in Hart County, it maintains

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Formal Complaint

Charles D. Williams vs Farmers Rural Electric Cooperative Corp.
(Your Name) (Utility Name)

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the following telephone numbers for its customers: 651-2191, 773-5033 and 773-5043. That all these numbers are long distance calls for members of the Bonnieville Exchange of SCRTCC. That as a result of offering only service numbers in Glasgow and Cave City, the FRECC is not affording a service to its Bonnieville customers, a service required by 807 KAR 5:006 Sect. 13 (a), which states as follows: "(a) Available telephone numbers. Each utility shall maintain a telephone, shall publish the telephone number in all service areas, and shall permit all customers to contact the utility's designated representative without charge."

Wherefore, complainant asks That FRECC should be ordered to
(Specifically state the
maintain a toll-free number for the convenience of its Bonnieville
relief desired.)
customers and should be required to refund all monies paid by its
Bonnieville customers for service-related calls to FRECC in the
past five years.

Dated at Munfordville, Kentucky, this 4th day
(Your City)
of July, 1994.
(Month)

Charles D. Williams
(Your Signature)
Union & Washington
Box 157
Munfordville, Kentucky
(Name and address of attorney, if any)
42765